

**Is this bank ill? The diagnosis of  
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\* Views expressed are those of the authors and do not necessarily reflect official positions of De Nederlandsche Bank.

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# Is this bank ill? The diagnosis of doctor TARGET2

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## Abstract

We develop indicators for signs of liquidity shortages and potential financial problems of banks by studying transaction data of the Dutch part of the European real time gross settlement system and collateral management data. The indicators give information on 1) overall liquidity position, 2) the interbank money market, 3) the timing of payment flows, 4) the collateral's amount and use and 5) bank run signs. This information can be used both for monitoring the TARGET2 payment system and for individual banks' supervision. By studying these data before, during and after stressful events in the crisis, banks' reaction patterns are identified. These patterns are translated into a set of behavioural rules, which can be used in payment systems' stress scenario analyses, such as e.g. simulations and network topology. In the literature behaviour and reaction patterns in simulations are either ignored or very static. To perform realistic payment system simulations it is crucial to understand how banks react to shocks.

**Key Words:** behaviour of banks , wholesale payment systems, financial stability

**JEL Codes:** D23, E42, E58

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# 1 Introduction

The financial crisis, which erupted in the United States in the summer of 2007, clearly showed the mutual dependence of the banking system on a worldwide scale. The crisis intensified after the failure of Lehman Brothers in September 2008. As a result of this failure the lending in the interbank market decreased significantly, see e.g Heijmans et al. (2010) for the Dutch market, Guggenheim et al. (2010) for the Swiss market and Akram and Christophersen (2010) for the Norwegian market. As banks grew very reluctant to lend money to each other, central banks became worried that the interbank market would dry up completely. To prevent this from happening central banks worldwide, including the European Central Bank (ECB), responded with both conventional and unconventional monetary policy.<sup>1</sup> Studies on the structure of the interbank market can be found in Bech and Atalay (2008), who studied the topology of the federal funds market, Wetherilt et al. (2010), who looked at the sterling unsecured loan market during 2006-2008, and Imakubo and Soejima (2010), who studied the microstructure of Japan's interbank money market.

A bankruptcy or a bail out usually does not come as a complete surprise. Before a bank goes bankrupt or has to be bailed out by the government or commercial parties in order to survive there are often rumours about its financial soundness. When time progresses these rumours might even become clear facts. The failure of Lehman obviously shocked the market, such a large bank to go bankrupt and not be saved by the government. Besides the failure of Lehman Brothers many other news facts shocked the market, such as failures of smaller banks, nationalisations of systemic important banks, state support etc. These news facts impacted the market perception of the troubled bank, which can become visible in the interbank money market (higher interest rates and lower borrowing volume) and in delays in payments by and to the troubled bank. The changed behaviour of one or more banks can consequently prompt many other banks to change their behaviour. This might in extreme cases lead to a total gridlock in which everyone is waiting for someone else to make the first payment. Such a situation will not only affect the payment system but can also jeopardise the financial system as a whole. If a bank intends to delay payments or change interbank interest rates based on rumours (not facts) it needs to trade off two kinds of risks: liquidity and reputation risk. A negative intraday position or outstanding loans vis-à-vis a counterparty is risky if one party is worried about its counterparty's ability to meet its obligations to that party. Delaying payments based on incorrect information can damage the debtor's reputation.

The research question of this paper is how to identify liquidity problems of a bank using Large Value Payment System (LVPS) transaction and collateral data. The literature focusses mainly on developments in the (unsecured) interbank money market, using an algorithm to identify interbank loans from the LVPS transaction data, see beginning of this section. This paper looks at all main liquidity influencing elements and actors behind these elements visible in the payment system. Besides, this paper transfers behavioural changes found in the Large Value Payment System (LVPS), TARGET2-NL, and collateral data into a set of behavioural rules, which can be used in scenario analyses. To answer the main question we first look at the overall liquidity position of a bank. The overall devel-

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<sup>1</sup>The unconventional monetary policy measures of the ECB consist of very long-term tenders (maturity up to 1 year) and the purchase of covered bonds.

opment of the liquidity position provides an overview of a bank's liquidity streams and how it funds itself. After the overall liquidity position we look into more detail at the developments of the funding patterns. The developments in the interbank money market can e.g. show that one or more banks have difficulties obtaining liquidity out of this market to fund their liquidity needs. It is also possible that a bank or group of banks becomes more reluctant to lend their surplus liquidity to other banks as a result of increased market stress. If a bank can obtain insufficient liquidity from the interbank market it also has the option to borrow from the ECB (secured by its collateral) or use collateral to obtain intraday credit. If the use of collateral intensifies this can be a signal of near future liquidity shortages. If a bank faces difficulties funding itself on the interbank market and cannot obtain more liquidity from the ECB (based on the amount of its collateral) and as a result has no more liquidity available to make payments, it has no other option but to delay payments until it has received payments. A delay in outgoing payments can be a liquidity shortage signal. When the market suspects (serious) liquidity/financial problems with a certain counterparty it can delay some of their payments to this counterparty until it has received liquidity from this counterparty. A delay in incoming payments can be a signal that the market perceives this bank as more risky. If a bank's problems persist and its customers might lose faith in their bank at some point and transfer their funds to another bank or withdraw cash at the ATM, a bank run is born.

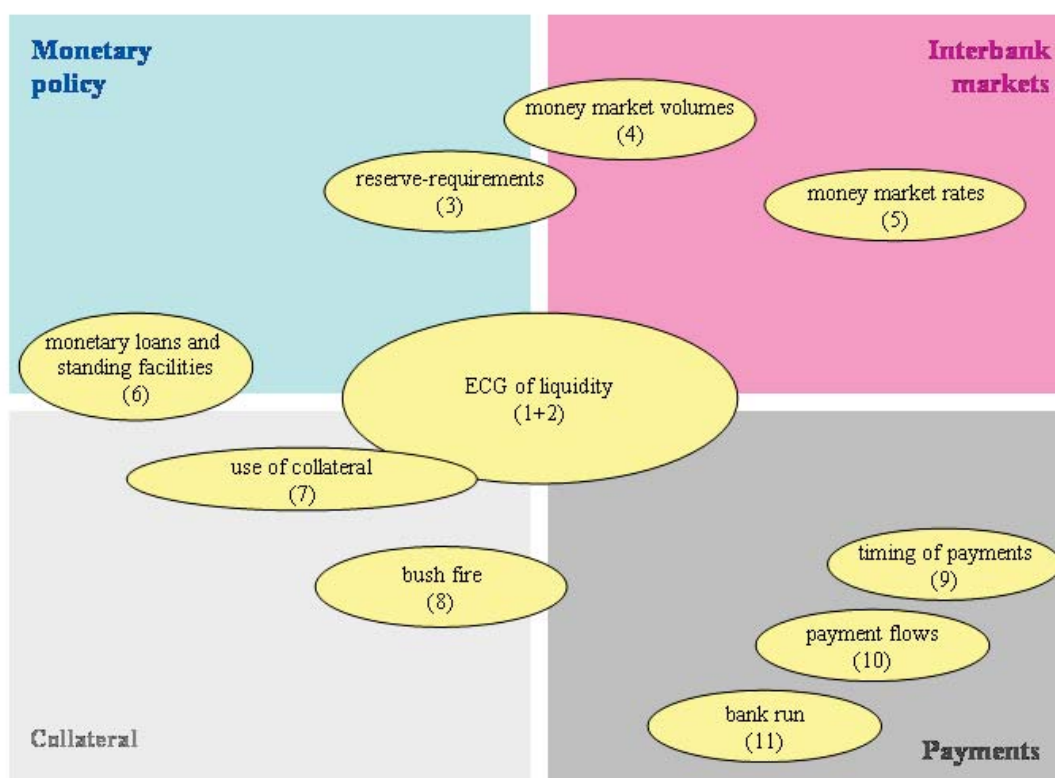


Figure 1: Overview of liquidity management elements.

Figure 1 gives an overview of the areas of interest with respect to the liquidity management of a participant in the European Large Value Payment System (TARGET2). First there are the "real" payments (bottom right-hand panel). These are the day-to-day payments on behalf of a customer or themselves which have no link with funding transactions or transactions to and from the ECB. A second area is the interbank money market (top right-hand panel), which gives information on interest rates and volume developments. Another area is the ECB facilities (top left-hand panel), which provide information on the use of tenders and how banks fulfil the ECB's reserve requirements. Finally, the bottom left-hand panel is the collateral amount and use. Collateral can be used for long-term loans (tenders), overnight credit (marginal lending) and intraday credit. The numbers in the overview correspond to the order the figures are presented in Section 3.

The changes in reaction patterns can be used to closely monitor the payment system and as a support tool for the supervision of banks to get up-to-date information on the current status of individual banks. As the payments data are available the next day, for most purposes the information on potential changes in behaviour is very timely.<sup>2</sup> A set of banks' behavioural rules is developed by studying the transaction data before and during the crisis. This set of rules can be used in e.g. scenario analyses of payment systems or in developments of the network structure after a disruption. This paper only looks at (potential) liquidity problems or "illnesses" based on transaction and collateral data of participants in the LVPS and does not purport to say anything about the underlying causes (e.g. a risky business model or bad management of a bank).

Relevant literature in the context of this paper is as follows. Banks are used to "liquidity shocks" arising from unexpected changes in liquidity demand. Allen and Gale (2000) distinguish between two types of uncertainty. First, the idiosyncratic uncertainty, which arises from the fact that for any given level of aggregate demand for liquidity there is uncertainty about which banks will face that demand. The second type of risk concerns the aggregate uncertainty that is due to the fact that the overall level of the demand for liquidity that banks face is stochastic. These unexpected liquidity fluctuations impact the smooth operations of payments and Real Time Gross Settlement systems (RTGSs), besides affecting the banks' liquidity management (Iori et al., 2008), see for a description of LVPSs (and RTGSs) Section 2. Banks use the interbank money market (both secured and unsecured) to solve temporary shortages on their account. Cocco et al. (2009) show that relationships are important for the banks' ability to access interbank market liquidity. The bilateral nature of this market enables banks to establish such relationships. Apart from access to liquidity, relationships do matter for both smaller and larger banks in negotiating favourable when borrowing and lending terms (Cocco et al., 2009; Carlin et al., 2007). We expect that relationship also plays a role in banks' payment behaviour and that banks are sooner inclined to delay payments if they expect a problem with a counterparty they do not have a relationship with. This can be inferred by the fact that banks do not want to be known, especially by one of their 'friends', as the one that pushed you over the edge of bankruptcy.

McAndrews and Rajan (2000), McAndrews and Potter (2002) and Bech and Garratt (2003) argue that the decisions made by banks in the U.S. LVPS Fedwire can be interpreted as a coordination game. Bech and Garratt (2006) have developed a stylised game theoretical model in which the timing of payments is reduced to two time periods: morning (in time) and afternoon (delayed). Abbink

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<sup>2</sup>Real-time monitoring is performed by the operators of a Real Time Gross Settlement.

et al. (2010) have conducted an experimental game based on their theoretical model. In this game they investigate how the behaviour in the payment system is affected by disruptions. Their main findings are that when the equilibrium of the payment system moves to the inefficient one (delaying payments) it is not likely that the behaviour moves back to the efficient equilibrium (paying in time). Besides, coordination on the efficient equilibrium turns out to be easier in a market with a clear market leader. Lastly, they find that small disruptions in coordination games can be absorbed easily, but when frictions become larger the system quickly moves to the undesired equilibrium and stays there. The fact that the payment system can be seen as a game illustrates that behaviour plays a role in these systems, especially in stressed times which change this game's dynamics.

Koponen and Soramäki (2005), Bech and Soramäki (2005), Ledrut (2007) and Heijmans (2009) are examples of payment systems' simulations, based on historical data. The behaviour of banks in these papers does not represent realistic behavioural patterns. A description in networks' terms, see e.g. Soramäki et al. (2007) or Pröpper et al. (2008), gives information on the critical participants and the level of dependencies between the participants in the payment system. It does not give information on how participants behave. Before the crisis started there was not much empirical evidence on how banks behave in times of stress, as there were not many stressful events. The 9/11 attacks gave some insight but there were no banks at that time facing severe liquidity problems over a longer time or that went (almost) bankrupt, see Lacker (2004). In order to improve the realism of simulations and the dynamics of network structures it is essential to include behaviour into the analysis.

The outline of the paper is straightforward. Section 2 describes the data set used for the analysis. Section 3 describes how the TARGET2 transaction and collateral management data can be used to find signs of liquidity shortages of individual banks. Section 4 describes the set of behavioural rules based on evidence found during the crisis, and Section 5 concludes and gives policy recommendations.

## 2 Large value payment systems

Before we move on to the identification process of liquidity problems of banks and the behavioural rules found in the LVPS data and collateral management data we first give a description of this LVPS. Large value payment systems (LVPS) play an important role in the economy. With the help of these systems, banks can settle their (customer) obligations immediately and irrevocably. The irrevocability of the payment is very important in the LVPS as the receiving bank can reuse the liquidity without running the risk that the liquidity has to be repaid to the sending bank in case of bankruptcy of that bank. Because of their economic relevance, LVPS have to live up to high standards. They must comply with the core principles which were developed by the central banks, co-ordinated by the Bank for International Settlement (CPSS, 2001). The most important euro-LVPS is TARGET2.<sup>3</sup> Another system that is used is EURO1.<sup>4</sup>

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<sup>3</sup>TARGET2: Trans-European Real Time Gross settlement Express Transfer.

<sup>4</sup>EURO1 is a private sector owned payment system for domestic and cross-border single payments in euro between banks operating in the European Union.

## 2.1 TARGET2

TARGET2 is the large value payment system of the eurosystem, which is used to execute time-critical payments. Besides the euro countries, there are 6 non-euro European countries that are connected to TARGET2 for the settlement of euro payments.<sup>5</sup> Technically, it is a centralised system, which means that there is one platform for all participants to settle their payments. Legally, TARGET2 is a decentralised system. Each country still has its own legal documentation. The conditions are, however, maximally harmonised, but small deviations are allowed if required by national legislation. In a legal and business sense, one of the central banks is the intermediary channel between a financial institution and TARGET2.

TARGET2 can only be used by institutions which meet the access criteria. The most important institution types that can gain access to TARGET2 are credit institutions established in the European Economic Area (EEA), EU member states' central banks including the ECB and central or regional governments treasury departments of member states active in the money market. Most other financial firms, non-financial firms and consumers do not meet the access criteria of TARGET2.

All payments executed in TARGET2 are stored in a datawarehouse. The average daily turnover in TARGET2 in 2010 was EUR 2,267 billion, which corresponds with an average number of transactions of more than 340,000. The Dutch part of TARGET2, TARGET2-NL, accounts for 13% and 10% respectively. For a more detailed description of large value payment systems see Heijmans et al. (2010, Section 2).

The Dutch market is characterised by a few large banks and many small(er) ones. In TARGET2-NL there is also a few large British banks.

## 2.2 Description of the data

Financial institutions settle various types of payments in TARGET2, such as payments on behalf of a customer, bank-bank payments, payment of the cash leg of a security transaction, pay-in of CLS (continuous linked settlement) to settle foreign exchange transactions, and so on. The data used in our analysis contain transaction level data of TARGET2-NL (and its predecessor the Dutch RTGS TOP) between 1 January 2005 and 28 February 2011 and the collateral's amount and use of each individual bank in TARGET2-NL (and TOP).<sup>6</sup> The accounts of De Nederlandsche Bank and the Dutch Treasury (including its agency) were excluded, as these institutions are not commercial banks.

## 3 Monitoring individual banks

Besides the Lehman Brothers' failure several stressful events occurred in the Dutch financial system, like the nationalisation of Fortis - ABN AMRO, the bankruptcy of DSB Bank and the state support of several larger financial institutions. The effects of these events have to a lesser or greater extent become visible in the TARGET2 transaction and collateral data. These data have been investigated to develop a monitoring tool for both individual banks and the market as a whole. This section describes

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<sup>5</sup>Bulgaria, Denmark, Estonia, Latvia, Lithuania, Poland and Romania (status July 2011).

<sup>6</sup>TARGET2-NL was launched on 18 February 2008.



the monitoring tool. For illustration purposes the information in the figures is based on TARGET2-NL data. Most graphs presented in this section could be shown for a single bank, group of banks or the whole market. Section 4 translates the visible effects into a set of behavioural rules.

The monitoring tool consists of several different indicators. If only one indicator changes this need not signal a problem, but if there are more indicators heading in a certain direction this may be a sign that there are serious liquidity and/or financial problems with a bank. We have seen in the data several banks with only one indicator showing potential liquidity problems while the other indicators were neutral. However, with the banks in trouble (like Fortis and DSB) there were several indicators heading in the direction of liquidity problems. This is comparable with the medical doctor's differential diagnoses. The doctor diagnoses the patient's problem by asking the patient questions. In some cases there might not be a medical problem at all or only a light flu which will be over in a few days without treatment. But if more indicators point to a serious disease, immediate treatment might be necessary. The differential diagnosis of the central banker is based on the changing reaction patterns obtained from e.g. the TARGET2 and collateral data. By combining the different elements we can see whether a bank (patient) has or may have serious liquidity or financial problems (illness) and whether action from the central bank or supervisor authority is required.

Some caution is in order for banks which are not very active in the payment system or in the interbank market. For Lack of sufficient payment transactions the monitoring tool provided in this section might give misleading information in such cases.

### **3.1 ECG of liquidity**

When a medical doctor examines a patient, he often listens to the heart. If the doctor hears abnormalities he may decide to make an electrocardiograph (abbreviated to ECG). The ECG is the transthoracic interpretation of the heart's electrical activity over time captured and externally recorded by skin electrodes. From the ECG a lot of information can be obtained on the physical state of a patient. Likewise we seek information on the "health" of banks. Supervisors want to have information on both the solvency (long-term) and liquidity (short-term) position.<sup>7</sup> Also operators of LVPSs want to know if a bank faces liquidity or technical problems, as such problems may affect other banks in the payment system. An additional complicating factor for supervisors is that the ECG of liquidity, in contrast to patients, can be very different for each bank depending on their liquidity management and business characteristics.

#### **3.1.1 ECG of liquidity: Payment flows**

Figure 2 shows the most important payment types' liquidity flows of a bank (1<sup>st</sup> panel shows absolute flow values and 2<sup>nd</sup> panel the relative values), distinguishing payments on behalf of a customer or themselves or "real" payments (grey bars), monetary policy (blue bars), standing facilities (deposit, green bars; marginal lending, yellow bars) and money market lending (pink bars) and borrowing (red

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<sup>7</sup>It is not possible to say anything about the solvency of a bank based on TARGET2 transaction or collateral data.

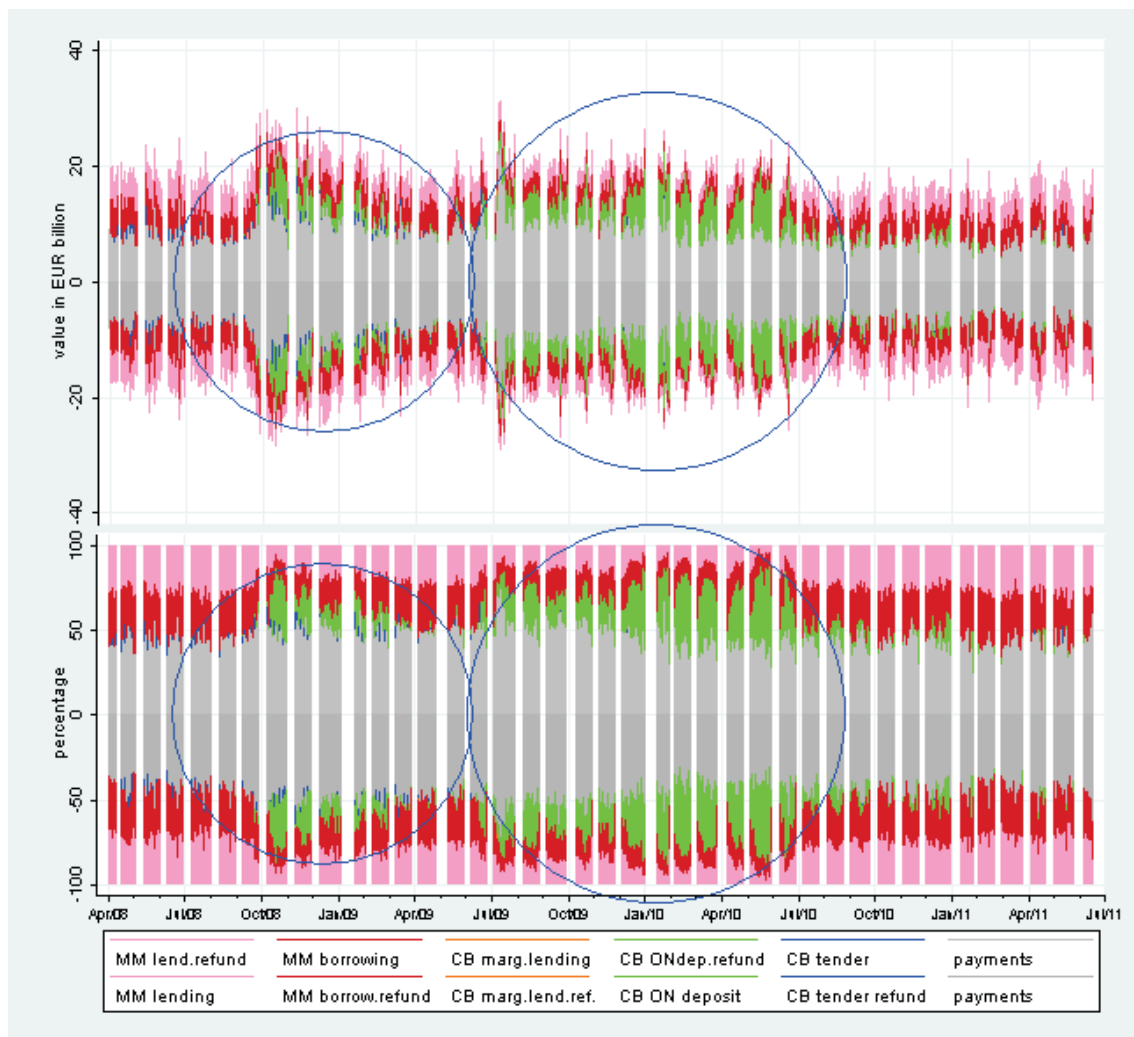


Figure 2: ECG of liquidity: flow of payments (top panel), relative flow of payments (bottom panel), 18 February - 30 April 2011. The top 6 elements of the legend belong to the positive and the bottom 6 to the negative vertical axis.

bars). The figure shows several maintenance periods.<sup>8</sup> The white gaps in the figures (and also in the graphs in the rest of this chapter) represent the separation between two maintenance periods. The positive values refer to the incoming values and the negative values refer to the outgoing ones. The reason for choosing the maintenance period is that there are strong cyclical patterns in e.g. money market transactions which are used to level surplus or shortages, see Heijmans et al. (2010). They have found e.g. that at the end of the maintenance period there is a significant increase in money market transactions. The secured lending is not separately visible in this graph as it is not possible to identify them (reliably) from the TARGET2 transaction data.

Figure 2 contains the following information. This figure first gives an overview of the value of

<sup>8</sup>A maintenance period is the time frame in which at the end of the business day banks must maintain an average level of funds specified by the central bank. If a bank does not meet the maintenance requirement it will receive a penalty.

the most important payment flows in both the absolute (top panel) and the relative (bottom panel) sense. Especially the activity at the interbank market is interesting from a risk perspective (see also Section 3.2.2). If a participant's loses trust in the market and as a result is not willing to lend its (full) surplus, this will become visible by an increased use of the ECB's overnight deposit. On the other hand if a participant is unable to borrow the required liquidity at the interbank market, use of both tenders and marginal lending are likely to increase, see Section 3.2.3 for a detailed view of the use of ECB facilities. In other words the activity at the interbank market gives information on how banks perceive the risk of the market and of individual participants. The figure also shows the development and volatility over time of the several payments flows. Moreover, the figure gives information on the potential demand for liquidity. A bank with a lot of real payments (grey bars) has potentially more need for liquidity (tenders, interbank loans) in the absolute sense. A bank with a higher day-to-day volatility in the real payment flows potentially needs relatively more liquidity (tenders, interbank loans) while also its future liquidity position is more difficult to predict. As a modified example, the blue circles in Figure 2 show two changes which can be identified from this graph.<sup>9</sup> In the left circle there is a shift from interbank lending to the overnight deposit's use and the right circle shows a period the bank uses the overnight deposit extensively. At the right part of this circle there is a decrease again in overnight deposit and an increase of interbank lending and borrowing. This may signal an increased trust in the market circumstances.

### 3.1.2 ECG of liquidity: outstanding values

Figure 3 shows the outstanding value of the payments flows. The positive vertical axis represents the assets of a bank, including its pledged collateral at the central bank, its total daily incoming payments, its outstanding interbank lending, its overnight deposit, its account balance and its incoming payments. The negative vertical axis on the other hand represents the liabilities of a bank, including its interbank borrowing, marginal lending, tenders, total daily outgoing payment, free available collateral (which can be seen as equity) and use of collateral for intraday credit. In other words Figure 3 presents a balance sheet of assets (positive vertical axis) and liabilities (negative vertical axis).

To illustrate the difference between Figure 3 and 2 we take the year tenders (blue bar) that the banks were able to obtain from the ECB in July 2009. The year tenders are visible in Figure 2 as two individual transactions one year apart: one incoming in July 2009 and the other outgoing July 2010. In Figure 3 the year tender stays visible the whole year starting in July 2009 until July 2010. At the same time the free collateral will decrease/increase with the exact amount of the tender at the start/end of this tender (assuming a bank does not change the amount of collateral at the start or end of the tender). The same reasoning is true for interbank loans (lending pink bars and borrowing red bars), except that there is no effect on the free collateral.

Figure 3 contains the following information. First, information about a bank's differences in the funding funding sources from interbank money market to the ECB or vice versa. If a bank moves its funding from the interbank market to the ECB, this may indicate that a bank has difficulties in funding itself in the market. Furthermore, the figure makes clear whether a bank is a lender or a borrower and

<sup>9</sup>The data has been modified for confidentiality reasons. These data do however reflect what has been observed in the data.

how lending and borrowing changes over time. The figure also shows changes in the amount and use of collateral. If the amount of collateral e.g. decreases, the ability of a bank to withstand (new) shocks decreases along. This is especially true for banks which have a relatively low amount of collateral relative to their payments. Besides the shifts from lending/borrowing to overnight deposit and vice versa which have also been identified by Figure 2, the red circle in Figure 3 also shows as an example the period the bank suddenly used more intraday credit, which may be a sign of (near future) liquidity problems.

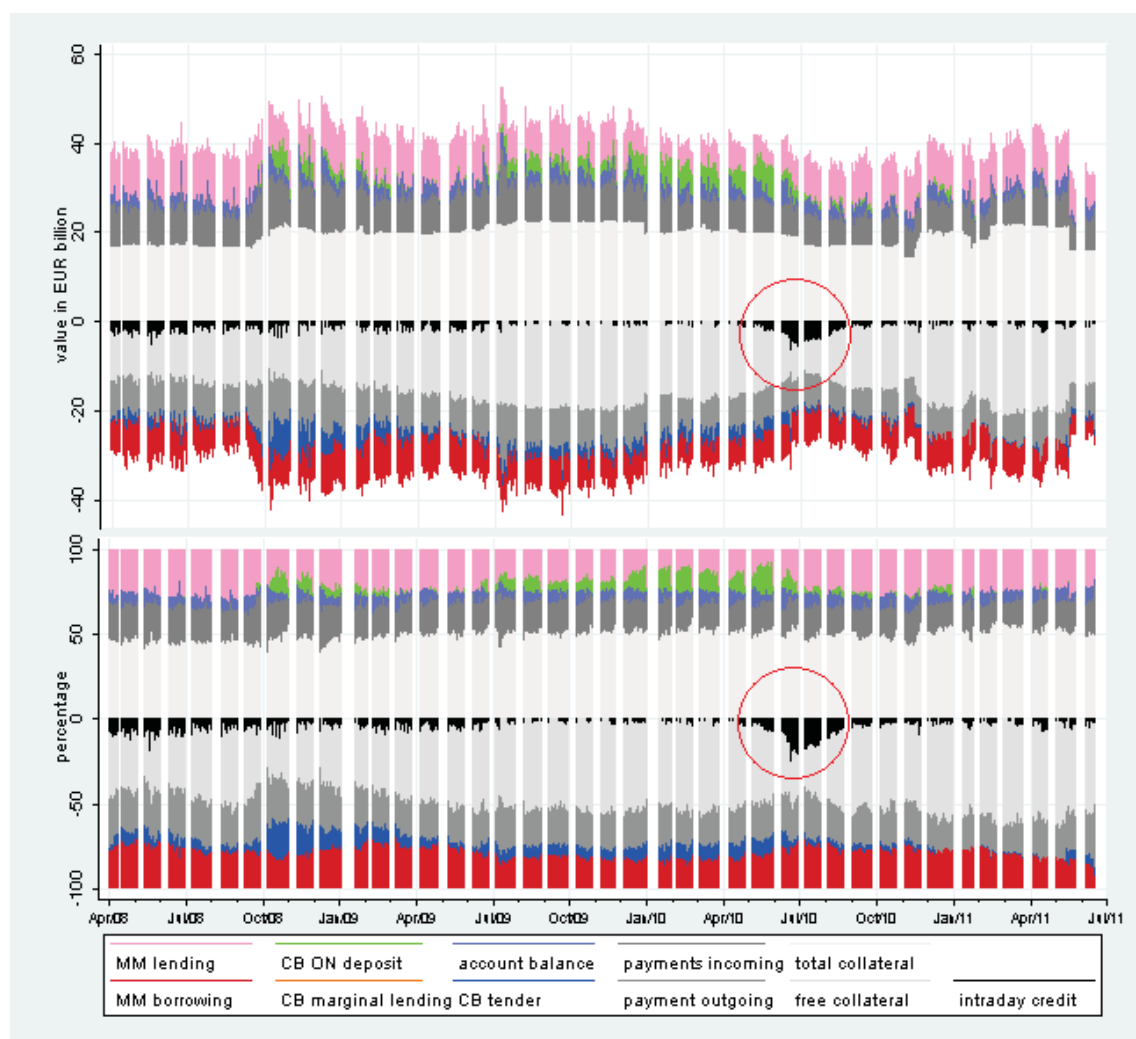


Figure 3: ECG of liquidity: absolute outstanding value (top panel), relative outstanding value (bottom panel), 18 February - 30 April 2011. The top 5 elements of the legend belong to the positive and the bottom 6 to the negative vertical axis.

## 3.2 Demand and supply of liquidity

### 3.2.1 Reserve requirements

The ECB requires banks to hold a minimum cash reserve on average during the maintenance period. The main reason for banks to borrow liquidity is that they have to meet the ECB's requirements. Due to natural fluctuations banks face shortages and surpluses on a regular basis, see Allen and Gale (2000). If a bank expects that it will not meet its requirement it will use the interbank market or the ECB facilities to meet them. In order to see if certain changes in the ability to lend liquidity are worrisome it is necessary to know if a bank is in need of liquidity to meet its requirements. Figure 4 is an illustration of how a bank could or could not meet its cash reserve requirement. The green bars denote when the bank has a surplus and the red bars when it has a shortage relative to its cash reserve requirement.

Figure 4 enables us to answer three questions with respect to cash reserve requirements: 1) Does a bank meet its reserve requirement? 2) When does a bank start to meet its reserve requirements? 3) Has the timing of meeting the reserve requirement changed over time? In maintenance period I of the figure, the bank steers the maintenance requirements on a daily basis. This means that the bank neither has a large surplus nor shortage on any business day during the maintenance period. In maintenance period II the bank starts with a surplus, which vanishes over the course of the period and ends in the last week with values close to the reserve requirements, like in period I. In maintenance period III the bank starts with a large surplus, which vanishes over the course of the whole period. In period IV the bank starts with a relatively large shortage. This shortage decreases as the maintenance period progresses. If a bank is unable to meet its requirements it can expect a penalty from the supervisors. In period V the bank's shortage relative to its maintenance requirements only increases. This will be the case if the bank is no longer able to solve its problems.

Figure 4 also helps to determine if a bank needs liquidity from the interbank money market. If a bank has a surplus relative to its reserve requirement (green at a certain point during the maintenance

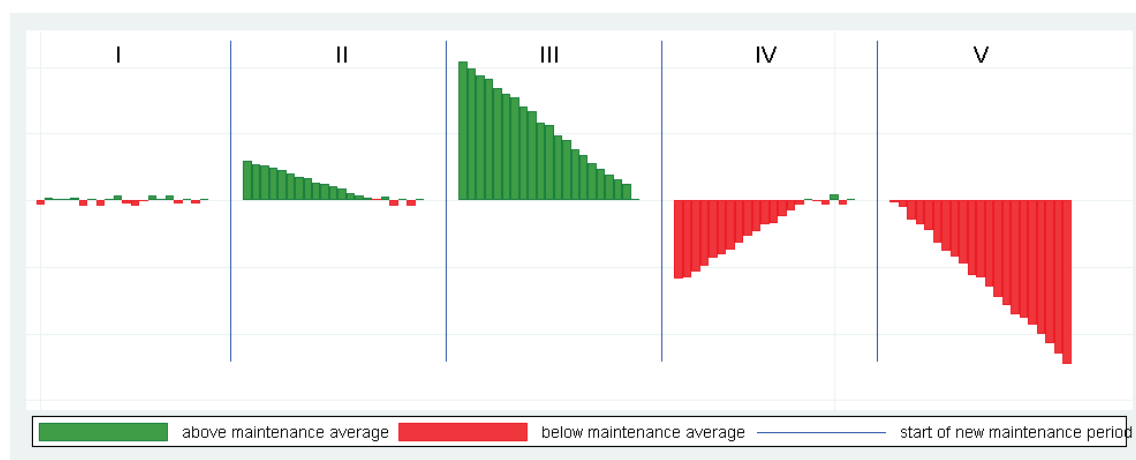


Figure 4: Five stylistic examples of how a bank meets (I to IV) and fails to meet (V) its maintenance periods.

period), it does not need liquidity from the market but is able to lend liquidity to the market. Whether it will do the latter depends on its expected liquidity need for the rest of the maintenance period and on the perceived risk of counterparties which want to borrow from this bank.

### 3.2.2 Interbank lending and borrowing

If the market suspects liquidity or financial problems with a certain counterparty and has serious doubts whether that counterparty is able to fulfil its payment obligations, banks become more hesitant to provide liquidity. This will show up in the amounts banks are willing to lend to this counterparty and/or in the interest rate this counterparty has to pay. Figure 5 shows the amount of interbank overnight lending and borrowing over time by a bank. The algorithm used to filter the interbank loans has been developed by Heijmans et al. (2010), which is based on the algorithm by Furfine (1999).<sup>10</sup> The developments of the lending and borrowing amount reflect the bank's market perception (lending) or the market's perception of this bank (borrowing).<sup>11</sup> A bank's lending and borrowing behaviour also gives information on the bank's type. Is a bank on average a lender, a borrower or a money broker (both lending and borrowing at the same day)? In case a bank is generally a lender it is better able to withstand liquidity shocks than a borrower, because it can decrease its lending amount. A borrower on the other hand becomes even more dependent on other banks' liquidity in case of liquidity shortages. The blue circle in Figure 5 shows an example of the developments of both the interbank lending and the interbank borrowing volumes, which may be seen as worrisome. First the lending amount decreases and later on the borrowing amount. If a bank has liquidity shortages it will stop lending. When the market suspects liquidity problems with a counterparty it will decrease or cease lending to this counterparty. To see whether the decrease in lending and borrowing is indeed a problem the information has to be combined with the use of ECB facilities and the way the bank meets its maintenance requirements.

Figure 6 shows the development of bank borrowing rates relative to the Dutch average (or: the "local" average) and the European average (EONIA).<sup>12</sup> If the market perception towards a single (or group of) participant(s) changes for better or worse, the interest rate will decrease or increase as a consequence. The red circle in Figure 6 illustrates how interest rate developments may signal potential bank's liquidity problems. First the interest rates increase as a result of an increased market's risk perception to this bank. In other words the bank has to pay a higher price for its loans. When time progresses these increased rates move slowly back to normal. If the interest rates for a single bank increase significantly as shown in this graph this may be a signal of near future liquidity problems as it becomes more difficult for this bank to fund itself. The data showed that the first signs of liquidity

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<sup>10</sup>Even though the algorithm can detect loans up to 1 year, only overnight loans are used. The reason for this is that most of the loans (in value) are overnight and no shift has been identified during the crisis from long-term to short(er)-term lending. Therefore the overnight loans are a reliable indicator of changes in the ability to lend at all maturities. The loans identified by Heijmans et al. (2010) will mainly be unsecured. However, it is possible that the algorithm also detects (some) secured loans. This might happen if the liquidity is settled in TARGET2 and the securities are transferred in ESES free of payment (top: security shift from bank A to bank B without having the payments on the security platform).

<sup>11</sup>Lending and borrowing are most likely predominantly unsecured. However, exact numbers on how much of the loans is secured are not known due to lack of information on securities cleared in other systems connected to a (secured) loan in TARGET2.

<sup>12</sup>Local average based on algorithm and EONIA based on quotes.

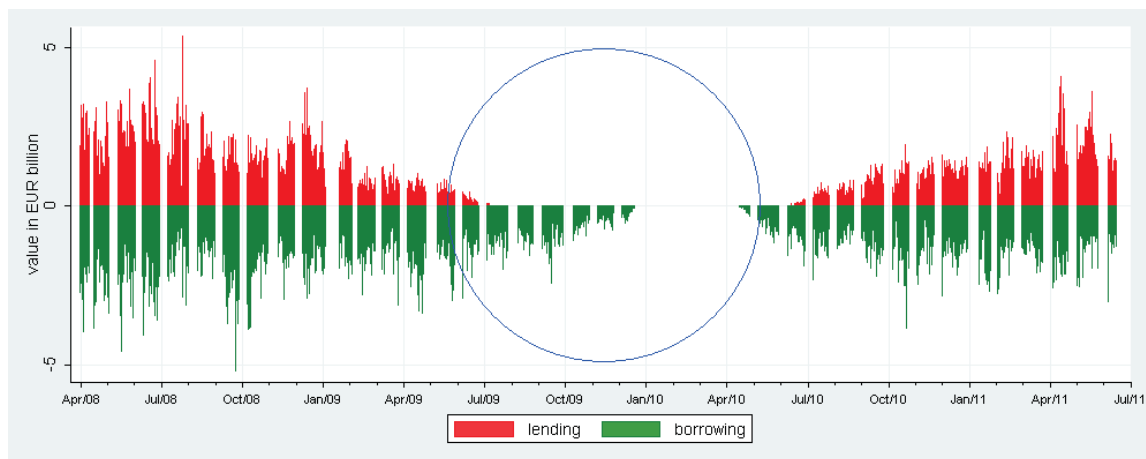


Figure 5: Developments of the interbank lending and borrowing volume, 18 February 2008 - 30 April 2011.

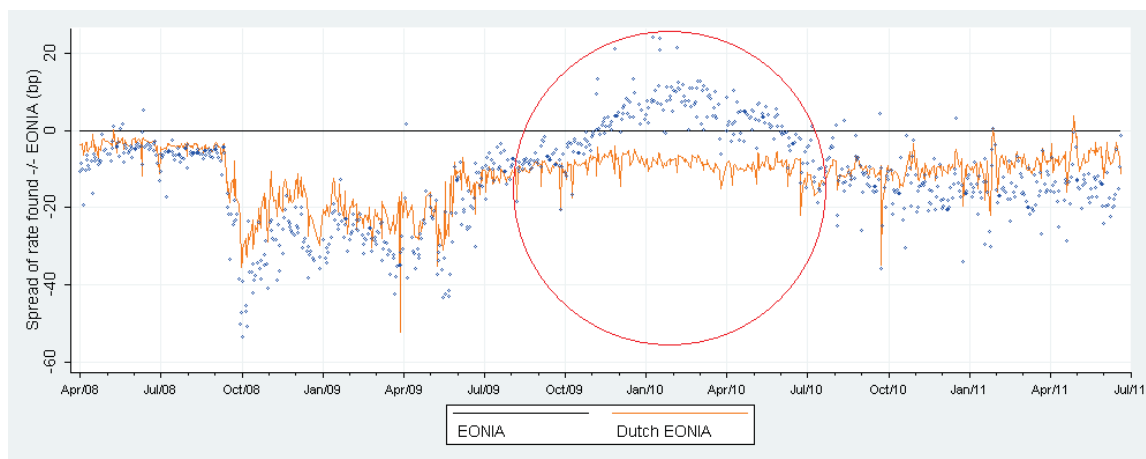


Figure 6: The relative development of the interest rate of a single participant compared to Dutch average and EONIA (black zero line), 18 February - 30 April 2011.

problems will appear in the interbank lending and borrowing rates and volumes.

### 3.2.3 ECB facilities

Besides the interbank market, banks can make use of the ECB tenders and standing facilities, see Figure 7. The tenders vary in duration from 1 week up to 1 year. A shift from e.g. interbank borrowing to ECB tenders can be a signal that a bank faces difficulties in fulfilling its obligations in the interbank market.<sup>13</sup> A bank's extensive use of the overnight deposit can reflect a lack of trust of this bank in its counterparties. However, during 2009 and 2010 the use of the overnight deposit was also (partly)

<sup>13</sup>During this crisis, the ECB year tenders were used intensively by many banks as a security measure to withstand potential future shocks and not necessarily because they were highly required in the short term.

caused by the excess liquidity of the ECB.<sup>14</sup> If a bank starts using the marginal lending intensively in a short time frame it is usually a signal of its inability to borrow from other banks. Especially the combination of a strong sudden decrease in the borrowed amount and/or a strong increase in interest rates and at the same time intensive use of marginal lending clearly signifies that a bank is having liquidity problems. This can be combined with a decrease in the amount of collateral, see Section 3.3.

To illustrate potential liquidity problems with the use of ECB facilities, the blue circle in Figure 7 shows an increase in both the amount and frequency of marginal lending. Under normal circumstances, a bank would borrow on the interbank market, as this is the cheapest option. For the bank concerned, this was either not possible or did not yield sufficient funds to solve the liquidity shortage. We observed that only banks facing extreme liquidity shortages (just before being nationalised or collapsing) make intensive use of the marginal lending facility. Our data also showed that the overnight deposit facility was most often used by banks with a surplus not willing to lend this surplus.

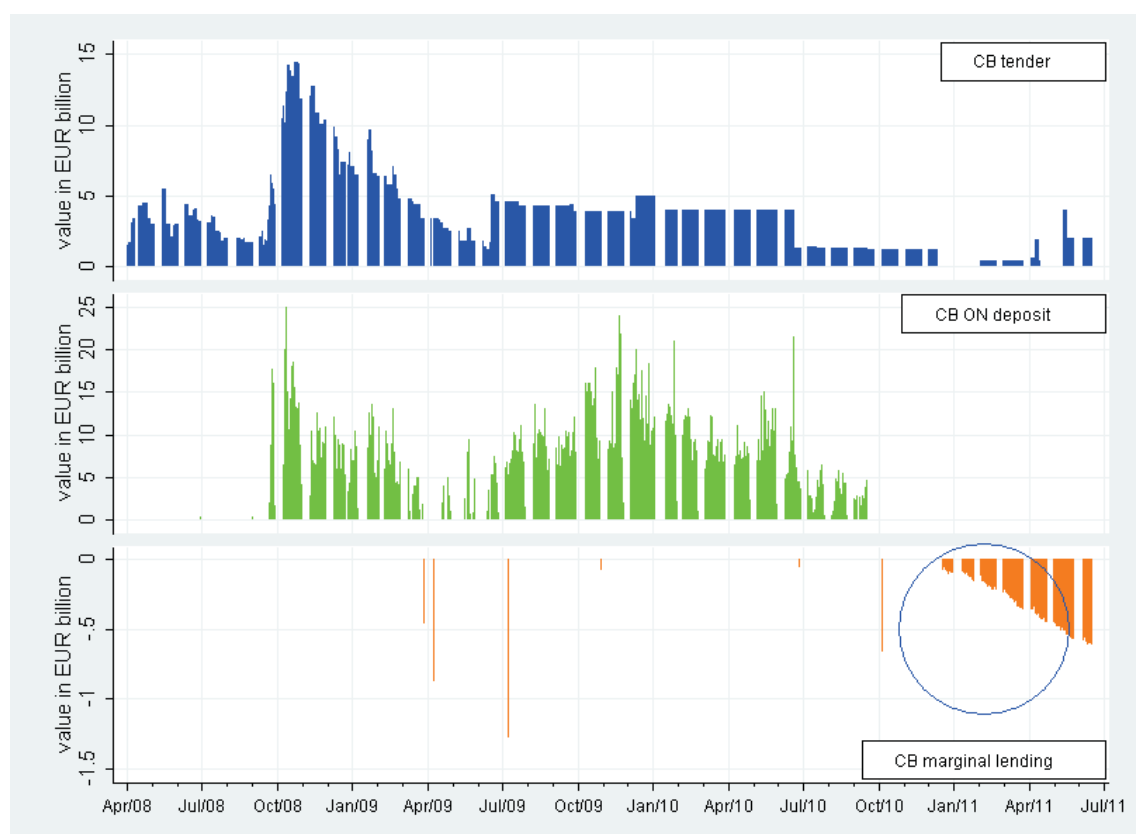


Figure 7: Use of ECB facilities by a bank (February 2008 - April 2011). The size of the vertical axes of the 3 graphs are not the same.

<sup>14</sup>It is easy to check if the central bank has put too many tenders into the market when banks use both tenders and overnight deposits close to the tender's amount.



### 3.3 Collateral

The central bank provides credit to banks by monetary policy (tenders), overnight credit (marginal lending) and intraday credit if banks meet the requirements for making use of the different types of credit. In order for a bank to obtain credit it has to be collateralised. The more collateral is available, the better a bank is potentially able to withstand temporary shocks. If, for example, a bank does not receive any or insufficient incoming payments, the balance at its account will decrease and eventually tend to drop below zero. Instead of delaying payments until it has received more payments, it can already fulfil its obligations by making use of intraday credit, secured by its collateral.

To monitor the use of the intraday credit for the whole market Figure 8 can be used. This graph shows the shares in the RTGS (this can be corrected for the weight a bank has in the total average turnover) of banks that have used a certain percentage of their collateral for intraday credit. The green part of the figure for example shows the banks' share (scale on y-axis is the interval [0,1]) which has used up to 30% of their collateral and the black part shows the share that has used up 90% to 100%. The colours are comparable with a bushfire: the greener the figure the better the payment system can withstand shocks. If, however, the figure shows less green and more black over time, this denotes that more banks use (almost) all their collateral for intraday credit and the payment system becomes more vulnerable to shocks given the amount of collateral. The blue circle in Figure 8 shows an example of a clear increase in the market's use of collateral for intraday credit. This can be seen by the decrease of "green" (low use of collateral for intraday credit) to an increase of yellow, orange red and black.

Figure 9 shows the total available amount of collateral for one bank and the use for monetary loans (blue area), intraday credit (black area) and unused collateral for each day (grey area). The intraday credit value is the maximum amount during a business day. A few aspects of the total amount and use of collateral could be monitored: 1) the total available collateral's amount, 2) the collateral's use for monetary loans and intraday credit and 3) the change in the amount and use over time. The collateral's use for intraday credit is connected to the payments' timing when a bank has used (almost) all its free collateral for intraday credit. It will then soon be unable to make any payments before it has received incoming payments first. Especially if this bank expects or knows that it must make some very urgent and time critical payments it has to make sure that it has sufficient liquidity at its disposal for this purpose. It can do so by delaying less urgent and less time critical payments; see for the payment's timing Section 3.4. If a bank uses e.g. more than 90% of its collateral and it simultaneously shows signs of payment delays, this is a sign of (temporary) liquidity or financial problems. The red circle in Figure 9 shows, as an example, a period of increased intraday credit use. In our data we have observed such an increase with banks facing difficulties funding themselves in the money market. Especially if these bank simultaneously face an increased outflow of liquidity.

### 3.4 Timing of payments

#### 3.4.1 Development of daily average timing of payments

Banks rely on each other's liquidity to be able to make their own payments. Due to the gross nature of RTGS systems the total amount settled on an average day are much higher than the available liquidity

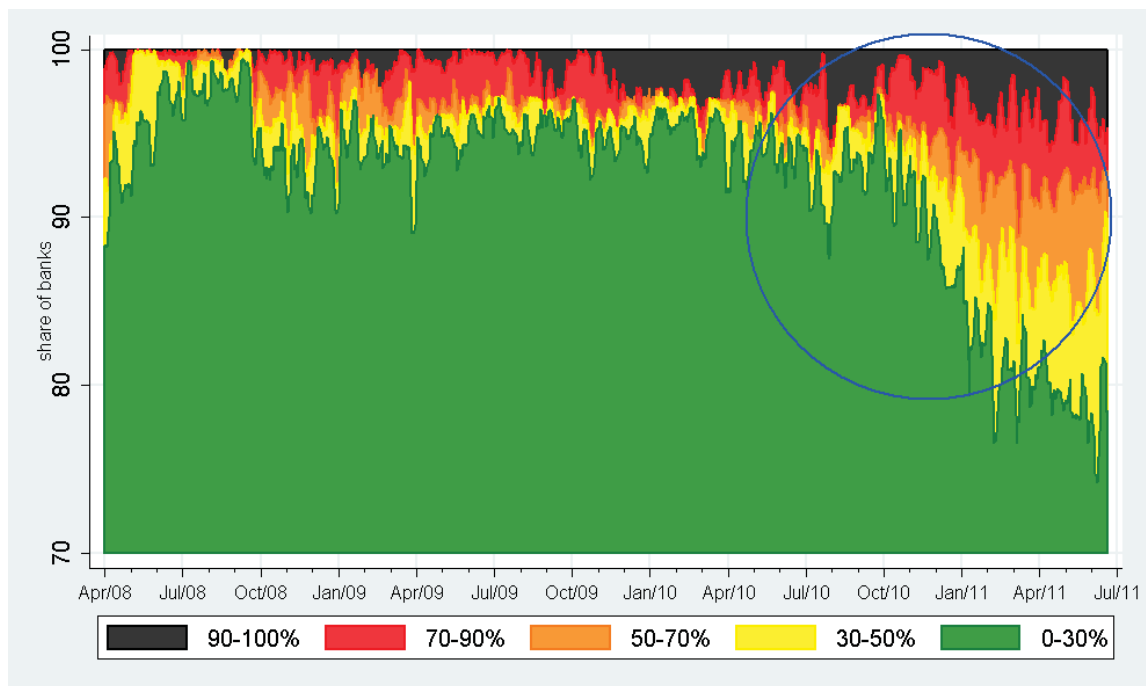


Figure 8: "Bush fire": Distribution of TARGET2-NL participants' collateral use for intraday credit.

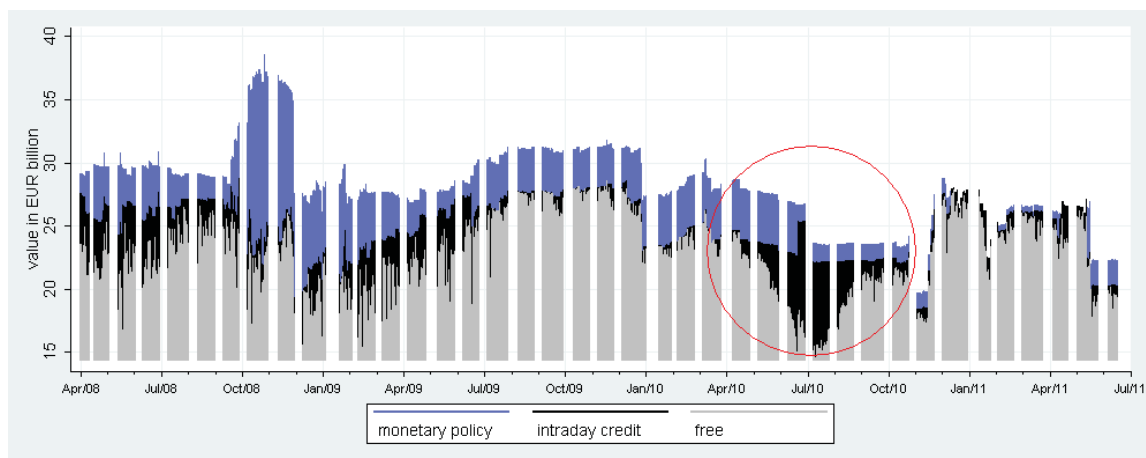


Figure 9: Total amount and use of collateral pledged by commercial banks.

on the accounts of the RTGS system. If one or more (large banks) delay their payments this may affect other banks' liquidity position to the extent that they are also no longer able to make payments. The result would be a so-called gridlock, a situation in which everyone is waiting for someone else to make the first payment. The reasons why a bank delays its payments are 1) that it is technically not able to make them, as happened to some banks during the 9/11 attacks (Soramäki et al., 2007), 2) that it has no liquidity available to execute any payments or 3) that it delays intentionally. The reason why a bank delays is not important for the effects of this delay, but it does have an effect on

the possibility to solve it quickly. This paper only focuses on either intentional delays or the inability to make payments as a result of liquidity shortages.

Figure 10 shows the value-weighted average incoming (green line) and outgoing (red line) payments' time. The green and red shaded areas are the corresponding 90% intervals. The graph distinguishes between bank-bank transactions excluding the interbank loan transactions and payments on behalf of a client (client transactions). The reason for excluding these loan transactions is that they differ in nature from "real" payments. Besides, the current crisis has shown that the lending activity decreased significantly, see e.g. Heijmans et al. (2010), without banks having any liquidity problems. As interbank loans are generally of high value their partial disappearance could change all payments' average timing significantly even though not a single payment was delayed or paid earlier. The client payments are usually not delayed as clients are assumed to have sufficient liquidity on their accounts.<sup>15</sup>

By way of an example, the blue circle in Figure 10 shows an increase in the average outgoing payments' time to a level above the average incoming payments' time, suggesting liquidity problems. For the weeks before Fortis was nationalised, our data show evident changes in the average payments' time. First there was a small increase in the outgoing payments' time, in response to which the market on average soon started delaying payments to Fortis. Fortis responded to this increase by reducing its average outgoing payments' time substantially. In other words: it began to transfer payments at a very early stage. Fortis continued to do so as long as permitted by its liquidity position.

An interesting feature of the graph is the change-over from an early payer (red line below the green one) to a late payer (red line above the green line), especially for banks known to be the payment system's liquidity provider. Over the years, most large banks in the Dutch payments system are known to be early payers and provide the whole payment system with liquidity. The smaller banks use this liquidity to execute their payment obligations. If these large banks start to pay later or even become late payers this can seriously affect many banks' liquidity positions and in the worst case lead to a total gridlock. Large banks most likely provide so much liquidity to the payment system before receiving liquidity because: 1) their relative large cash reserve requirements enables them to make lots of payments before they have to use intraday credit and 2) as long as they receive their incoming payments directly effecting their payments, there is only a short time interval of credit risk (in case of a small bank's failure).

Within the scope of payment system monitoring it is important to know when a change of the average incoming or outgoing payments' time can be taken as a signal. The day-to-day fluctuation of Figure 10 is large and therefore not very meaningful for monitoring (noise). Looking at trend variations (difference with the previous days), during 7 or 14 days, will be more useful. When defining an automatic alarm signal a trade-off has to be made between the number of "alarms" and the fact that there is something going on. The more often a change of timing causes an alarm, the more often the alarm will be false. However, if the change of timing chosen is very large there will hardly be any hits, which might result in missing important changes. An alarm in the change of timing can be shown by way of a traffic light. If the average incoming or outgoing time increases beyond e.g. the 95% interval once a yellow light can be given, and does so several times in a short period, a red light

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<sup>15</sup>Anecdotal evidence obtained from liquidity managers of Dutch banks supports this idea.

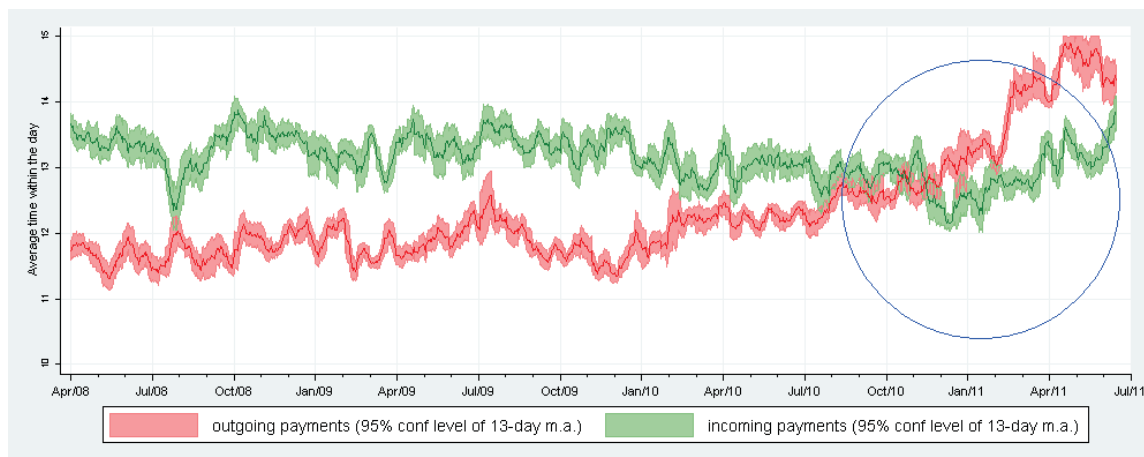


Figure 10: Average time of incoming (green) and outgoing (red) payment flows (for February 2008 to February 2011). Top graph displays bank-bank transactions excluding interbank loans. The bottom graph shows the client transaction. The lines are the averages and the areas the 90% interval.

can be given. Anyhow, no matter what test or methodology is used there is always the probability of a false positive or false negative, similar to tests in the medical world. The outcome of a medical test can be positive, meaning you have the illness, but in fact you are not ill at all (false positive) or the outcome is negative but you are ill (false negative).

If a yellow or red light is given for the average daily incoming or outgoing timing it is useful to zoom in on the intraday payment patterns to see if there have been specific times there were delays. Figure 11 shows the sum of the incoming (green bar) and outgoing (red bar) payment flows for every 15 minutes of the business day. The black lines show the comparison period to see the shift in timing. The bottom graph shows the cumulative balance up until that time of the day. In contrast to the average payments' timing (Figure 10), it is possible to see intraday developments and a comparison with a relevant other period. Figure 11 shows an example of a bank which has moved its outgoing payments to the end of the day. The incoming payments of the other have also been moved towards the end of the day.

### 3.5 Signals of a bank run

A bank facing liquidity and/or financial problems, which it is unable to solve, cannot keep these problems silent for the general public (businesses and consumers) forever. If this public starts losing faith in their bank and withdraw their money from this bank, the problems will accelerate and a bank run is born. This loss of faith may e.g. be triggered by a steep decrease in the stock price of a bank, as we have seen with Fortis, or a call for a bank run by an influential person as we have seen a few weeks before the DSB bankruptcy.<sup>16</sup>

A start of a bank run becomes visible in the data of TARGET2-NL in five ways: 1) the banknote withdrawals at the central bank, 2) the settlement of Equens (a Dutch settlement system), 3) client

<sup>16</sup>DSB used to be a non-systemic bank in the Netherlands.

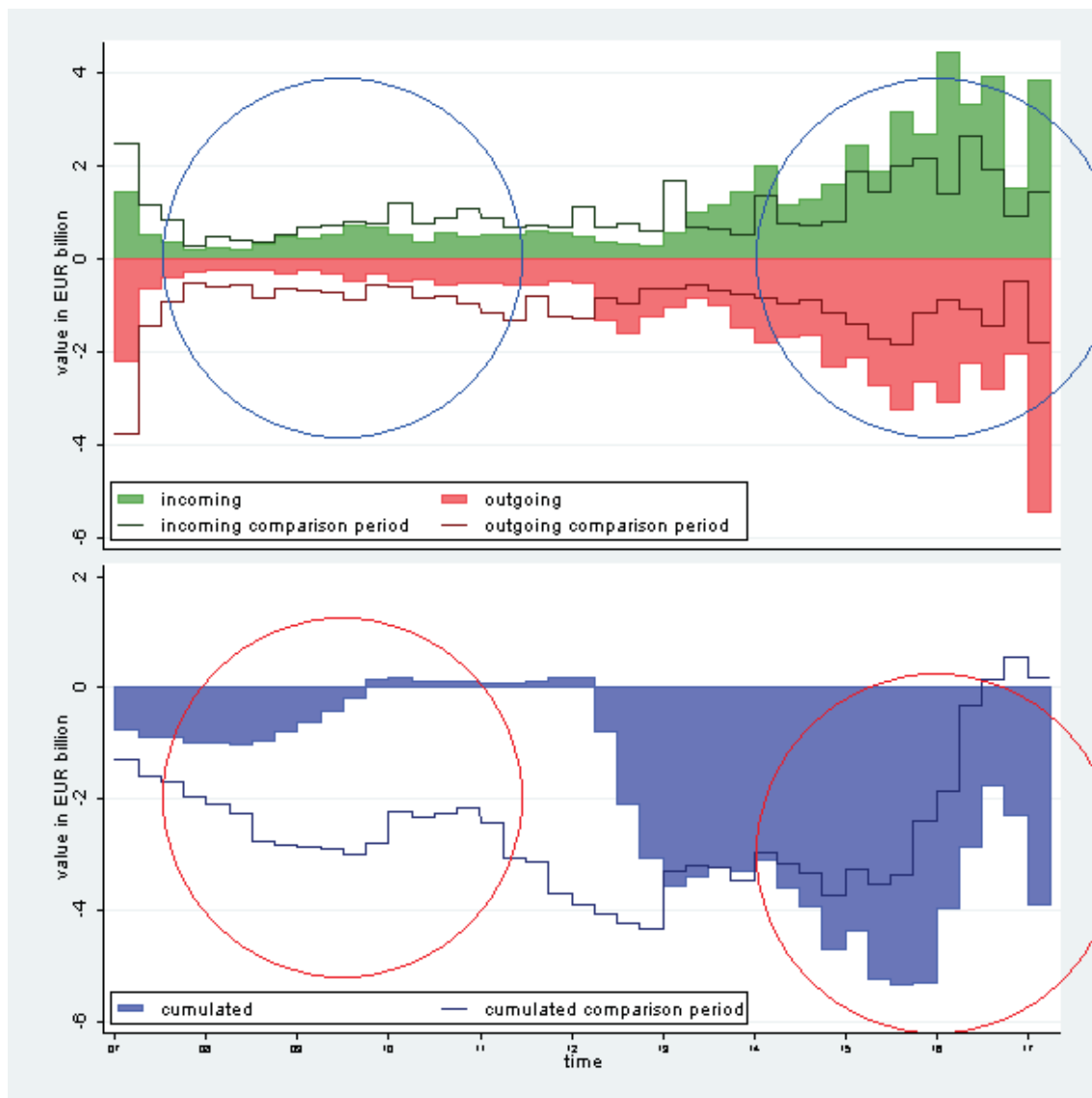


Figure 11: Incoming (green bars) and outgoing (red bars) liquidity flows for each 15 minutes during a business day or average business day of a month (top graph). Black line shows comparison period (another business day or average business of the previous month). The sum (blue bars) of the two is presented in the bottom graph. The black line shows the comparison period.

payments and 4) urgent customer payments (TNS). The first two bank run types can be seen as "retail" bank runs since the net result of many customer transactions is settled in TARGET2. The last two types can be seen as the "wholesale" bank runs since each individual transaction become visible in the TARGET2 data. An interesting aspect of each of the five bank run types is that the value settled is generally very low compared to the total daily payment by a bank (below a few percentage points). Nevertheless, by identifying the correct transactions of the bank run type from the TARGET2-NL transactions data a clear signal of a bank run can become visible as soon as this bank run starts.

### **3.5.1 "Retail" bank run**

The most well-known bank run is the cash bank run. Customers who have lost faith in their bank, stand in line of the their bank's ATM or counter to withdraw their savings. As demand for cash suddenly increases significantly, so does the commercial bank's demand for cash (bank notes). The bank can obtain the extra bank notes from their central bank, which brings bank notes into circulation.

Commercial banks' cash withdrawals and deposits at the central bank are visible in TARGET2 as individual transactions. The deposit and withdrawal patterns and the netted value differs from bank to bank, depending on the banks' clients which being more consumers withdrawing banknotes or retailers depositing banknotes. Besides the overall positive or negative flow there are clear seasonal effects, around e.g. Easter, Whitsun and Christmas. The reasoning behind these effects is that (foreign) consumers will hoard cash just before and during public holidays. The cash spent at retailers or the surplus finds its way back to a bank, which deposits the surplus at the central bank. If the public gets wind of a bank's possible failure it will suddenly and massively start taking out cash from the ATM or at the bank's counter, which is the start of a bank run. A recent example of a bank run was seen at Northern Rock in September 2007, see e.g. Shin (2009). Savers of this bank formed long queues to withdraw their life savings.

A second retail bank run can be told from the data related to settlements in TARGET2-NL by the settlement organisation (in the Netherlands this is Equens). Equens settles the debit card transactions in the Netherlands in multiple cycles per day. The net position of all debit card transactions is calculated and settled in TARGET2-NL. If customers of a bank suddenly spend much more of their money this will become visible as a strong negative position for this bank. Just as for cash deposits and withdrawals, whether a bank has a positive or negative position (in most settlement cycles) under non-stressed circumstances depends on the type of clients (businesses or customers).

### **3.5.2 "Wholesale" bank run**

If banks' customers, both companies and consumers, suspect a bank maybe about to fail, they can transfer their money to another account. The large-value payments of companies will become visible as client payments in the RTGS. The payments of consumers will become visible in the batch of a settlement organisation (see Section 3.5.1) or directly in case of urgent payments. These urgent payments are settled gross in TARGET2 within two hours after the instruction is given.

If customers have lost faith in their bank, they can massively send in client and urgent payment instructions and transfer their funds to another bank. In this case the same will happen as with a traditional bank run: the bank will soon run out of liquidity. The strength of this indicator compared to the cash bank run is that there is less fluctuation over time. This makes it easier to define a deviation from the normal patterns. Besides, banks might have sufficient cash available for the first few days of a bank run, which means that the incident bank run becomes only available a few days after it started. As a modified example, Figure 12 shows the in- and outflows of liquidity from client payments. A sudden sharp increase in outflow in this graph may signal customers losing faith. In this modified graph there was a strong outflow of liquidity in September 2009. After a few weeks this situation normalises again, which can be the result of e.g. state support (liquidity injection or nationalisation).

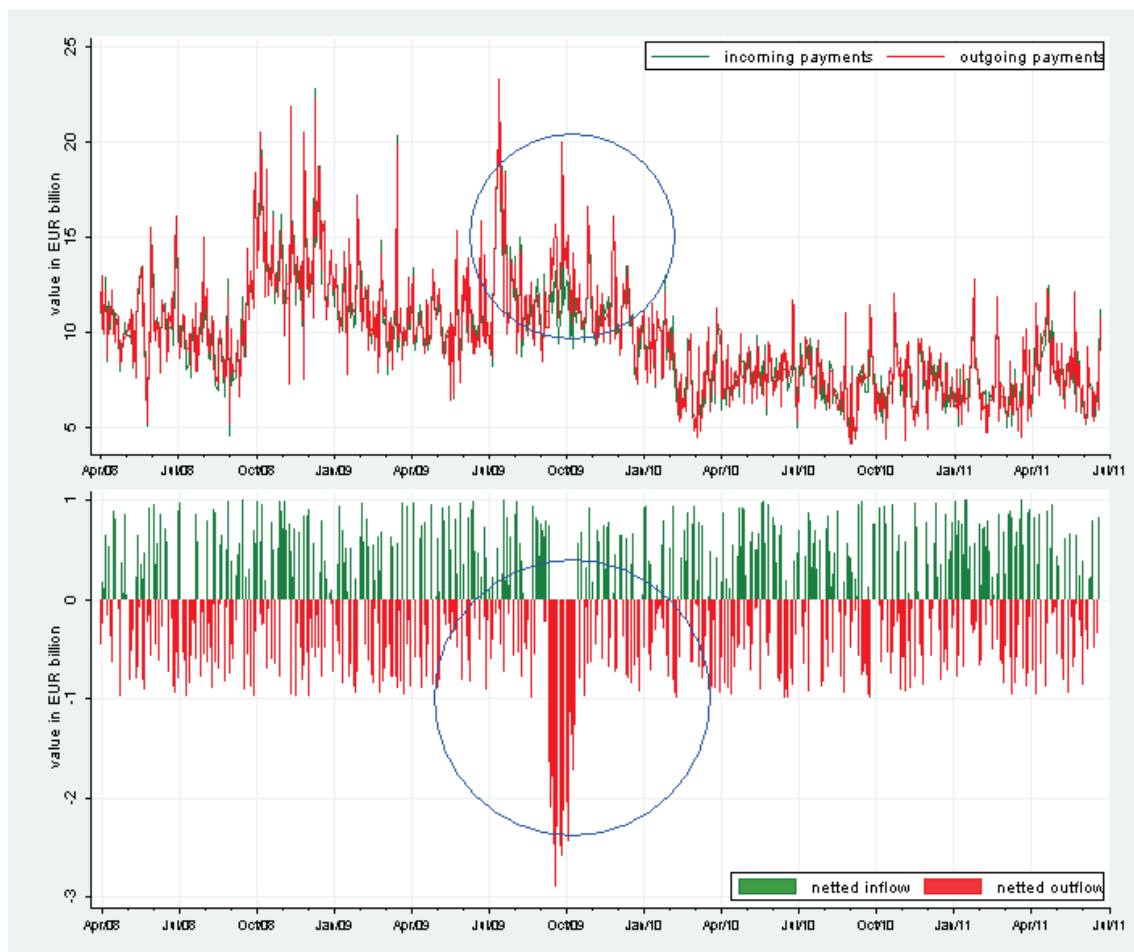


Figure 12: Bank run client payments. Incoming (green line) and outgoing payments (red line.) September 2009 saw a temporary large outflow of client payments.

## 4 Behaviour of banks

### 4.1 Evidence from TARGET2-NL

As the payment system can be seen as a coordination game (McAndrews and Rajan, 2000; McAndrews and Potter, 2002 and Bech and Garratt, 2003), the participant's behaviour during the game is important. A study of the TARGET2-NL data of both the crisis period and the period before gives a lot of information about what is "normal" and "stressful" behaviour. A close look at what happened after Lehman Brothers' failure or before the nationalisation of Fortis and ABN AMRO, DSB Bank's failure and the state support, provides a wealth of information about the way banks react to shocks.

#### 4.1.1 Changes in interbank loans

The interbank market after Lehman Brothers' failure decreased significantly. Evidence of this effect has been found by Heijmans et al. (2010) for the Dutch market, Guggenheim et al. (2010) for the Swiss market and Akram and Christophersen (2010) for the Norwegian market. Some banks in

the Dutch payment system lend no liquidity anymore after Lehman's failure, even though they had sufficient liquidity available to do so. This is probably due to the market's increased perception of risk. Some banks which were generally a lending bank decreased their lending significantly in response to rumours and facts were known about these banks due to decrease in surplus. At the same time, when borrowing became more difficult for these banks, they had to have recourse to liquidity provided by the ECB (tenders and, in the end, marginal lending).

After the ECB had made year tenders available starting July 2009, many banks applied for these tenders as a security for potential future shocks. This liquidity was in many cases not necessary for the short term, as illustrated by the use of the overnight deposits directly after the tenders were received by the banks. The use of overnight deposits showed a peak just before the repayment the year after (July 2010) and gradually decreased to almost zero in March 2011.

#### **4.1.2 Changes in timing of payments**

Some banks that rumoured to suffer or actually facing liquidity and financial problems showed quite interesting payment patterns. We expected to see a slow increase in outgoing payments over time as a result of the worsened liquidity position. Initially this is exactly what happened. At first there was the expected delay in the payments', and also the average timing of incoming payments rose. However, the increase in average outgoing payments' timing was quickly followed by a sharp decrease to an average time below the "normal" timing, with the average timing of incoming payments decreasing accordingly. This may reflect that the troubled banks wanted to give a clear signal to the market that they could meet their payment obligations in time. A troubled bank will continue this behaviour until it is no longer able to do this anymore for lack of sufficient liquidity.

#### **4.1.3 Changes in collateral**

In the heat of the crisis collateral was used much more often for intraday credit and monetary loans than before the crisis. Especially after Lehman Brothers' failure several banks faced difficulties funding themselves, which resulted in an increased use of collateral to keep fulfilling the payment obligations. The relative use of collateral increased for two reasons: 1) Some banks needed the collateral for other purposes. If these banks use the same amount of collateral for intraday credit and monetary policy, the relative amount increases 2) Other banks had to use more collateral to fulfil their obligations. In these cases also the absolute use of collateral for intraday credit and monetary policy increased.

#### **4.1.4 Signs of a bank run**

When the public became aware that a bank was having severe liquidity and financial problems and started worrying about a potential bankruptcy the data showed substantial outflows of banknotes, client payments and, in particular, emergency payments.



#### 4.1.5 Existence of bilateral limits

It is expected that banks use bilateral limits to limit the maximum exposure to counterparties. Although, in TARGET2, banks have the possibility to use bilateral limits, this feature is not used by the banks participating through TARGET2-NL. This does not mean, however, that banks do not make use of bilateral limits in their own systems. The transactions between participants have been analysed for the existence of bilateral limits between participants. To find the limits in the data, we calculated the running bilateral net positions of two banks, A and B, during the day. When no limit was set by any of the banks, the running balances would be expected to follow a random walk. If, however, bank A had limited its position to a certain amount, the bilateral net position would often lie just beneath this limit, only to drop shortly as a result of incoming payments, and immediately to rise to this limit again as a result of outgoing payments. Bilateral limits will therefore deviate from random walks and thus immediately show up when time-weighted frequency counts of the bilateral balances are produced. The transaction data showed signs of the use of bilateral limits and even counter-limits by the other bank. When it was known that a bank was facing severe liquidity or financial problems, the bilateral limits for this bank were tightened to limit the exposure even further. From the discussions we have had with commercial banks, we also learned that banks grew more reluctant to allow a bank that might run into trouble to have a large negative position. This corroborates our expectation that such limits are applied.

## 4.2 Set of behavioural rules

Simulations are often based on historical transactions. The difficulty of using historical data is that these data usually do not reflect the stress scenario of interest. Therefore these historical data have to be modified to reflect this scenario. Part of this modification consists of introducing "adequate" behaviour of banks in order to obtain realistic outcomes. The rules defined in this section are set up to be used for scenario analysis using historical data. Examples of scenarios are liquidity problems with a single bank, decreased trust in the interbank money market, changing monetary policy of the ECB, an operational outage of the payment system limiting the number of payments possible, etc. The scenario determines which of the rules have to be applied.

### 4.2.1 Preparation rule

Historical data not only contain regular payments, deposits of collateral and monetary loans, but also interbank loans, marginal lending and overnight deposit transactions. The latter are the result of a temporary shortage or surplus at the RTGS account. A shortage signifies that the cash reserve requirement cannot be met. A stress scenario for the payment system is designed to determine the new liquidity position, i.e. the liquidity shortage or surplus, if the scenario were to materialise. Therefore, when historical data are used the transaction data have to be cleaned for these funding transactions.

**Preparation rule 1** *Historical transaction data used for scenario analysis of payment systems have to be cleaned for interbank loans, monetary policy transactions, marginal lending and ECB overnight deposit.*

#### 4.2.2 Behavioural rules

The liquidity position of a bank can be influenced by all four elements in the overview of Figure 1: monetary policy, interbank market, collateral deposited and "real" payments. The behaviour (or policy) of the actor(s) behind these four elements determines what the effect on the liquidity position of these banks will be. We identify the following actors:

- A. Monetary policy: the central bank
- B. (Part of) the interbank market: banks that enter the market for lending and/or borrowing
- C. Payments: banks and bank's customers (consumers and businesses)
- D. Collateral: bank(s) depositing collateral for monetary and/or payment purposes. The central bank steers the eligibility and haircuts of the collateral, thus determining in the collateral value.

**Monetary policy.** The central bank uses its monetary policy to tighten or widen the money supply in the economy. If it wants to tighten the amount of liquidity, it can raise its main interest rate, the refinancing rate, making lending from the central bank more expensive. The more a bank lends or wants to lend the stronger the effect of a refinancing rate's increase will be for that particular bank. Another option central banks have, is to change the maintenance requirements. The higher/lower the requirement, the higher/lower the average amount of cash on banks' accounts need to be. This requirement affects individual banks differently as the requirement is bank-specific.

**Behavioural rule 1** *Increase/decrease the access to tenders and/or decrease/increase cash reserve requirements depending on the central bank's role in the scenario.*

**The Interbank market.** The participants in the LVPS have several options to influence their counterparties' liquidity positions. The first option they have is to change the lending amount in the interbank money market. The level of trust a bank has in its counterparties determines the willingness to lend. If a bank does not trust (some or all of) its counterparties, it will decrease or cease its lending. If trust comes back, the lending amount will increase again.

**Behavioural rule 2** *Decrease/increase the amount a bank can borrow in the interbank money market depending on the level of trust in this bank.*

**Payments.** Besides the interbank market, a bank can set bilateral and/or multilateral limits to one or more counterparties. A bilateral or multilateral limit is the most negative position this bank is willing to accept from a single counterparty or all counterparties respectively. If a limit is reached, the bank first needs to receive incoming payments either from the single participant (in case of bilateral limit) or one of the participants in the payment system (multilateral limits) before continuing to make its own payments. Section 4.1.5 described signs of bilateral limits' existence in our data. This can be translated into a behavioural rule by dividing the market into several groups:

- A. Reliable banks: High rating and no rumours or negative news facts.

Table 1: An example of bilateral limits of banks between the three groups. The percentages mentioned refer to the fraction of the total daily outgoing payment value.

Sending bank \ Receiving bank	A	B	C
A	5% with max EUR 250 million	2.5% with max EUR 125 million	1% with max EUR 50 million
B	5% with max EUR 250 million	2% with max EUR 100 million	0.5% with max EUR 25 million
C	3% with max EUR 150 million	1% with max EUR 50 million	0.2% with max EUR 10 million

B. Less reliable banks: Lower rating or first rumours in the market.

C. Banks in trouble: Strong rumours and negative news facts regarding liquidity/financial problems.

Combining the three types of banks will lead to 9 possible outgoing payment flows with different setups of the bilateral limits, see Table 1 for examples of these limits. Banks with a high rating (bank type A) want to be seen as reliable by all counterparties. For other "reliable" banks they will therefore observe a high bilateral limit. Regarding B-bank they will be slightly more reluctant but still accept a negative balance during the day. As regard to a bank which is the target of very negative publicity A-banks will be very careful and will only accept a relatively small negative intraday position. B-banks will observe slightly lower bilateral limits for B-banks and C-banks as their liquidity positions are somewhat worsened as a result of the first rumours in the market. Banks in trouble (C-banks) are basically compelled to change their limits to make sure they can pay as many counterparties. Due to the strict limits applying, this bank has to make sure it can have a negative balance with as many counterparties as needed in order to keep on receiving payments from its counterparties.

**Behavioural rule 3** *Set bilateral limits depending on the type of bank.*

**Clients.** At the moment when clients start losing faith in their bank there will be an increase in the outflow of liquidity. While the increase of payments as such cannot be controlled by the problem bank, the moment when these payments are settled can be (see below). Even though client payments are usually low relative to the total daily turnover of a bank's payments in the LVPS, the bank will increasingly be affected by the extra outflow and the liquidity position will worsen.

**Behavioural rule 4** *Increase the outgoing payments' amount when the stress with respect to a bank continues.*

**Bank in trouble.** A bank facing liquidity problems cannot control the behaviour of its counterparties, central bank or its clients. It has however a few options to steer its liquidity position. We start with setting priorities to payments. Not all transactions in TARGET2 are equally important in terms of timing and impact. Continuous Linked Settlement (CLS) transactions e.g. have a very high priority and are very time-critical.<sup>17</sup> CLS is used by banks to settle foreign exchange transactions. The beneficiary of the transaction may be in another time zone and another LVPS. If this party does not receive the expected funds, it can face severe liquidity problems. The beneficiary commercial bank can either be another bank than the sender or a branch of the sending bank. The payments executed to settle the net balances of the EURO1 at the settlement account of the ECB and the payment obligations which result from settlement organisations (like e.g. the Dutch settlement organisation Equens) are also time-critical and therefore have a high priority.<sup>18</sup> It can be assumed that banks do not ignore or delay these time-critical payments intentionally.

Besides time-critical payments also payments on behalf of a customer will be executed relatively timely. Payment orders of customers with sufficient liquidity on their accounts will be executed within the normal time frame (of the contractual arrangement). Even though the bank might not have sufficient liquidity on its account, the customer does, and therefore the bank is obliged to meet its contractual obligations. Failure to do so might damage the bank's reputation and result in customer claims.

Due to the difference in time criticality the bank prioritises its outgoing payments. The most time-critical payments, like CLS, EURO1, and settlement organisations have the highest priority (priority 1). The client payments will have a slightly lower priority (priority 2). All other payments are considered less time-critical and therefore have the lowest priority (priority 3). If required, it is possible to define more levels of priorities.

**Behavioural rule 5** *Transactions in payment system's scenario analysis have to be divided into priorities e.g.: 1) very time-critical, 2) time-critical and 3) other payment transactions.*

The second option a bank has to steer its liquidity position, is to change the timing of payments. In the transaction data of TARGET2-NL we have found that the troubled bank pays as soon as possible (see Section 4.1.2), which means as long as liquidity (balance and intraday credit) is available. If possible, it will start paying even earlier than it was used to do. If a bank were to delay its payments instead of paying in time and did so long enough, it would at some point not receive payments anymore as all bilateral limits to this bank would have been reached. Depending on the aim of the scenario, you let the bank in trouble pay as early as possible if you want to simulate a "natural" reaction by the troubled bank. If you want to investigate whether delaying payments by a bank will lead to a gridlock, the payments should be delayed.

**Behavioural rule 6** *Change the timing of the outgoing payments.*

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<sup>17</sup>CLS is a settlement process by which a number of the world's largest banks manage settlement of foreign exchange amongst themselves (and their customers and other third-parties).

<sup>18</sup>EURO1 is a private sector owned payment system for domestic and cross-border single payments in euro between banks operating in the European Union. It is a net settlement system. Payments are processed throughout the day. Balances are settled at the end of the day via a settlement account at the European Central Bank.

Table 2: An example of collateral values of each bank type, which can be used for intraday credit.

bank type	Collateral level sending bank
A	5 * daily average
B	2 * daily average
C	0.5 * daily average

**Collateral.** The last option a bank in trouble has to change its liquidity position is to change the amount of available collateral. As described in Section 4.1.3, our data showed that some banks in liquidity problems lowered their amount of collateral. Even though this was a voluntary action by the bank in trouble, it had an adverse effect on their liquidity position. Ideally a bank in trouble brings in more collateral to increase its liquidity position (use liquidity for tenders and/or intraday) credit. Especially if the other actors (the market and clients) have changed their behaviour in such a way that it affects the liquidity position of the problem bank. Table 2 shows an example of collateral values banks have available for intraday credit for each of the three bank types, which can be used in scenario analysis. The central bank steers the eligibility and haircuts of collateral that is (to be) deposited.

**Behavioural rule 7** *Decrease the collateral's amount, which can be used for intraday credit and tenders, when the stress scenario aims to simulate severe problems with a bank.*

**Behavioural rule 8** *Decrease the collateral amount, caused by reduced eligibility and/or increased haircuts of collateral.*

## 5 Conclusions

This paper shows how the TARGET2 transaction and collateral data can be used to monitor banks. The monitoring looks at 1) the overall liquidity position, 2) demand and supply of liquidity, 3) timing of payments, 4) amount and use of collateral and finally 5) signs of a bank run. Combining the different elements of the monitoring gives information on the liquidity position of an individual bank. If just one of the indicator points in a certain direction, this need not mean much, but if more than one indicators point in the same direction it is clear that a bank is facing liquidity problems. If there are signs of liquidity or financial problems with a certain bank, this will first become visible in the ability to borrow the required liquidity. If the market perceives the risk as higher (or too high) that bank either has to pay higher interest rates for its loans due to this increased counterparty risk, or cannot borrow sufficient liquidity to fulfil its (maintenance) obligations. As a result of the lack of liquidity the troubled bank will proceed to make more intensive use of the ECB facilities (tenders and intraday credit) more intensively. Besides the inability to borrow the troubled bank faces a second liquidity decreasing measure by other banks by way of bilateral limit. These limits will reduce the negative position other banks are willing to accept towards the troubled bank. Even though these measures worsen its liquidity position, the troubled bank will seek to pay as early as possible to give a clear signal to the market that it is able to fulfil its obligations. By doing so it decreases the

negative impact of the bilateral limits. The troubled bank is able to pay early as long as liquidity is available. If it runs out of liquidity it has no other option than to delay payments. If customers become aware of a bank's problems and expects a failure, they will either withdraw cash from the ATM or, more effectively transfer their money to another bank (either through client payments for the larger customers, or using urgent payments through internet banking). The liquidity position of the troubled bank then goes from bad to worse. Such a situation can usually only be solved with a market intervention (one or more banks take over this bank) or a state intervention (in terms of state support or nationalisation). If there is no intervention, the troubled bank will most likely collapse as the liquidity or financial problems are too big to be solved by the bank itself.

The set of behavioural rules described in this paper can be used in payment system stress scenario analyses, e.g. in simulations or network topology. The set of rules is based on the reaction patterns found in the TARGET2-NL transaction data and collateral management data before, during and after times of increased stress due to financial/liquidity problems of one or more banks. Using these rules improves the realism of stress scenarios and therefore the usefulness of its outcomes. The key features of the set of rules are divided into 1 preparation and 8 behavioural rules.

This paper shows that the TARGET2-NL transaction and collateral data gives valuable information on the liquidity position of banks. Close monitoring of banks using this data may reveal early signs of liquidity and/or financial problems. By looking into more detail it is possible to monitor the funding need and methodology of single banks, and how they change over time. After first identifying liquidity problems in the data or in other supervision information, the monitoring tool described in this paper can give up-to-date information on the problems' developments (up until the last business day if required). The information obtained from the TARGET2-NL transaction and collateral data renders it unnecessary to rely on the information given by banks themselves, which may be unreliable because facts may have been distorted or potential problems camouflaged. It is however not a substitute for current supervision information but a useful addition.

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