|  |  |  |  |
| --- | --- | --- | --- |
| Target service Desk Contact Details: | | | Submission Date – select date |
| e-mail: [t2-test@target-ssp.eu](mailto:t2-test@target-ssp.eu) | | |  |
| phone: +39 0620663333 / +49 69968640333 | | |
| **Field Name** | **M/O** | **Incident details** | | |
| Incident  detected by | M | TRGTXEPM – BIC of NCB | | |
| High-level summary | M |  | | |
| Keyword | M | [EAT]  [CBT]  [UT] | | |
| T2 test environment | M | EAC UTEST | | |
| Module | O | ESMIG CRDM RTGS CLM BDM ECONS II DWH  DMT | | |
| Connection | M | A2A[[1]](#footnote-1) U2A[[2]](#footnote-2) | | |
| Detailed  description | M | Please provide Test scenario, expected result and received result. You can insert full screenshots on page 2 | | |
| Test Setup | M | User  Parent BIC:       Party BIC: | | |
| Timestamp Test execution | M | Date select date Time | | |
| Additional information | O | Priority[[3]](#footnote-3): URGENT MEDIUM LOW | | |
| O | General information:  Impact on Testing: | | |
| Customer Ticket ID | O |  | | |
| Reference from T2 scope defining document | O | Please provide version of document, page, chapter | | |
| Publication | O | Yes No Broadcast | | |

1. Please attach (in the E-Mail send to the Service Desk) all relevant Incoming and Outgoing messages [↑](#footnote-ref-1)
2. Please attach **full** GUI screenshots => including user, date, time and session ID [↑](#footnote-ref-2)
3. Final Prioritization will be done by target Service Desk [↑](#footnote-ref-3)