|  |  |
| --- | --- |
| Target service Desk Contact Details: | Submission Date – select date  |
| e-mail: t2-test@target-ssp.eu |  |
| phone: +39 0620663333 / +49 69968640333 |
| **Field Name** | **M/O** | **Incident details** |
| Incident detected by | M | TRGTXEPM – BIC of NCB |
| High-level summary | M |       |
| Keyword | M |  [ ]  [EAT] [ ]  [CBT] [ ]  [UT] |
| T2 test environment | M | [ ] EAC [ ] UTEST |
| Module | O | [ ] ESMIG [ ] CRDM [ ] RTGS [ ] CLM [ ] BDM [ ] ECONS II [ ] DWH [ ]  DMT |
| Connection | M | [ ] A2A[[1]](#footnote-1) [ ] U2A[[2]](#footnote-2) |
| Detailed description | M | Please provide Test scenario, expected result and received result. You can insert full screenshots on page 2      |
| Test Setup | M | User       Parent BIC:       Party BIC:       |
| Timestamp Test execution  | M | Date select date Time       |
| Additional information | O | Priority[[3]](#footnote-3): [ ] URGENT [ ] MEDIUM [ ] LOW |
| O | General information:      Impact on Testing:       |
| Customer Ticket ID | O |       |
| Reference from T2 scope defining document | O | Please provide version of document, page, chapter      |
| Publication | O | [ ] Yes [ ] No [ ] Broadcast |

1. Please attach (in the E-Mail send to the Service Desk) all relevant Incoming and Outgoing messages [↑](#footnote-ref-1)
2. Please attach **full** GUI screenshots => including user, date, time and session ID [↑](#footnote-ref-2)
3. Final Prioritization will be done by target Service Desk [↑](#footnote-ref-3)