Software configuration checklist

Digital Reporting Portal
(Digitaal Loket Rapportages - DLR)

This checklist allows you to verify whether you have the correct software configuration to use the Digital Reporting Portal (DLR).

Please contact your ICT help desk if you are using unsupported or legacy software, or if you cannot view or change your settings.

Often, software providers do not provide support for legacy software configurations. In that case we cannot guarantee that the DLR functions properly.
We do not control the timing or contents of new software releases, such as operating systems and internet browsers. Where modifications to the DLR are required due to new software releases, we will make them available as soon as possible.

eHerkenning
To log in to the DLR, you need an eHerkenning (eRecognition) account with at least assurance level 3. You can find more information on www.eherkenning.nl/english/.

Supported operating systems
The operating systems we support are Windows 7, Windows 8, Windows 8.1 and Windows 10, as well as Mac OS versions 10.11.1, 10.10.3 and 10.10.4.
The operating systems we do not support include Windows XP, Windows Vista, Linux and Android.

Supported internet browsers and versions
The internet browsers and versions we support are:
- Internet Explorer 11
- Edge 20
- Chrome 72
- Firefox 62
- Safari 10

Compatibility mode in Internet Explorer
You do not need to use the compatibility mode in Internet Explorer as we do not support versions prior to version 11.

32-bit or 64-bit operating system or internet browser
To use the DLR, you can use either a 32-bit or a 64-bit operating system or internet browser.

Microsoft Office
If you use Microsoft Office (Excel and Word), you must have at least Microsoft Office 2010 installed. If you use different software, save your files in .docx of .xlsx format.