

Do you have a damaged euro banknote? You are eligible for compensation:

- if more than half of the banknote remains and
- if the banknote was not intentionally damaged

To submit your application, you must provide us with:

- this application form, completed and signed
- a copy of your ID document
- a copy of a bank statement showing your name and IBAN (tip: ink out the bank balance)

Please note: We can only consider your application if you provide us with these three documents.

Personal details

Surname	_____	Initials	_____
Address	_____		
Postal code	_____	Town/city	_____
Date of birth (DD/MM/YY)	__ _ _ _ _	Telephone number	_____
Email address	_____		
IBAN	_____		
BIC	_____		
Name of account holder	_____		

Description of euro banknotes submitted for compensation

Note	Number	Note	Number	Total amount
500	_____	20	_____	EUR _____
200	_____	10	_____	
100	_____	5	_____	
50	_____			

Please note: If the banknotes are stuck together, do not attempt to separate them but estimate the total amount.

Explanation

How and when did the euro banknotes get damaged?

Are you including your damaged euro banknotes with this application form?

- Yes No

Statement

I hereby state the following:

- I am entitled to submit the enclosed damaged euro banknotes to DNB for compensation. The banknotes do not originate from any event or any act considered an offence under Dutch law, such as theft, drug trafficking or money laundering.
- The euro banknotes I submit were not intentionally damaged.
- I am aware that DNB is obliged to report suspicious transactions to the Financial Intelligence Unit (FIU-NL).
- I am aware that making a false statement will have consequences. DNB may claim back the amount it paid to me. There may be criminal law consequences.
- I am aware that DNB will keep the information pertaining to my application for compensation on file.

Signature

I declare to have completed this form truthfully.

Place _____	Date (DD/MM/YY) _ _ / _ _ / _ _
Signature _____	

Sending or visiting

You can send your damaged euro banknotes to us by post or schedule an appointment to visit our exchange counter.



Sending

Send us this application form by post and be sure to include a copy of your ID document and of a bank statement. You can choose to include your damaged euro banknotes or await our decision. Once we have informed you that we will consider your application, you can send us the banknotes.

Please note: You may send a maximum of €2,000 by post. If the value of your banknotes is higher, we ask that you contact us to schedule an appointment at our exchange counter in Amsterdam.



Visiting

To schedule an appointment, first send us this application form by post and be sure to include a copy of your ID document and of a bank statement. We will send you confirmation after we have received your application, informing you how to schedule an appointment to visit our exchange counter in Amsterdam.

If the amount does not exceed €450, you can contact us immediately to schedule an appointment. Tel.: +31 20 524 27 27 on Monday to Friday between 9:00 – 12:00.

When you visit our exchange counter in Amsterdam, be sure to bring your damaged euro banknotes, this application form, your ID document and a bank statement.

Our postal address is:
De Nederlandsche Bank
Cash Division
Postbus 98
1000 AB Amsterdam
The Netherlands

Please note:

- Sending banknotes by post is at your own risk and expense. This also applies to the risk of loss or theft.
- We will sign for receipt if you send your banknotes to us by registered mail.